

August 25, 2026

**ONLINE GRIEVANCE REDRESSAL MECHANISM
FOR THE ACADEMIC YEAR 2026-27**

The National Insurance Academy has constituted a **Grievance Redressal Committee** to address and resolve the concerns and complaints of students in a fair, transparent, and time-bound manner.

Redressal Mechanism:

Grievances are submitted through written applications, email, or an **online grievance** portal. For posting grievances online, Students are required to log in to the ERP system using their credentials through the link below and submit grievances.

<https://eduwiz.intechsolutionspune.in/eduwiz/loginnia.html>

The above link is available on NIA website :

<https://pgdm.niapune.org.in/compliance/grievance-redressal-committee>

Upon receipt, the committee reviews the complaint, conducts necessary inquiries, and provides an appropriate resolution within a stipulated timeframe. Confidentiality is strictly maintained, and necessary actions are taken to ensure fairness and justice.

The committee ensures a supportive environment and upholds institutional discipline and ethical standards.

Committee Members:

Sr. No.	Name of the committee member	Mobile No.	e-mail ID
1	Dr. Komal Singh, Principal-PGDM	9624038181	komal.singh@niapune.org.in
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6	Ms. Kamarunnisa J., Faculty Member	8056652370	J.kamarunnisa@niapune.org.in
7	Dr. Devi Singh, Former Director, IIM, Lucknow, Ombudsperson		pubgrv@aicte-india.org
8	Suhani Shrivastava, (student of Batch 2025-27)	9425624574	pgp2527.Suhani@niapune.org.in



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